Release Notes

Product Name: **VS-62HA**

Current Version:

Type	Number	Date
Firmware	1.4.60950_010721	August 2021
Software	–	–
Web	–	–
Hardware	–	–

RN Date: August 10, 2021

Reference: 17631

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-62HA	Any	Yes	Yes

Technical Notes:

- Added new API command.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes

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Current Version:

Type	Number	Date
Firmware	1.4.60950_010721	August 2021
Software	–	–
Web	–	–
Hardware	–	–

RN Date: August 10, 2021
Reference: 17631

New Features:

	New Feature Description
	Added support for DPSW-STATUS? Protocol 3000 API command.

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
6220	K-Router does NOT support VS-62HA.
6568	"Unable to retrieve data from the device...." message when more than one browser is connected to the device.
6788	The error "Please make sure the cable is connected" appears every few minutes.
6792	Sometimes device hangs after switching via dry contact.
6794	Device continuously start and stop sending HDCP content when connected to input of VP-773/4 (HDCP OFF).
6796	Firefox/IE11: Error message during FW upgrade process.
6806	Sometimes the selected input in the front panel is different from the selected input in the web page.
6830	When a MacBook returns from sleep, there are noises in the analog audio speakers and snow on the screen.
6831	When a MacBook goes to sleep it takes 50 seconds to select the next input.
6890	Popping noises when turning off the HDCP.
9605	The "Unit name" is saved in a configuration file.
6911	The max allowed characters in the Unit name is 14 characters. It should be 15 characters (in the web page).
7002	When the played audio is silent, the audio disappears for a few seconds, sometimes returning after 20 - 40 seconds.
7094	VS-62HA is not recognized by Cisco switch.

Release Notes

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
6215	Pressing the volume buttons cause a different change in the value.
6609	After copying a corrupted EDID the default EDID is loaded to the input instead of the last good EDID.
6793	Analog audio delay 5 seconds.
6795	THD+N-relative vs Frequency fail results on low frequncy.
6836	It is possible to update the IP and Gateway with the same address.

Preceding Version: 1.4.30425

KRAMER

Release Notes History

Product Name: **VS-62HA**

Current Version:

Type	Number	Date
Firmware	1.4.30425	October 2016
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **November 2016**
Reference: **10801**

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-62HA	Any	Yes	N/A

- Technical Notes:Switching time improved and bugs were fixed.
- Support was added for new flash device.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes History

Product Name: **VS-62HA**

Current Version:

Type	Number	Date
Firmware	1.4.30425	–
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **November 2016**
Reference: **10801**

The following changes were made in this version:

Modifications:

QC ID	Description
	Switching time improved
	Support was added for new flash device. The new firmware works both with the new and the old chipsets.

Bugs Fixed:

QC ID	Description
	UDP broadcast receive problem was fixed
8325	There wasn't a video signal on a MONOPRICE monitor with an HDCP source

Bugs to be Fixed in Future Version:

QC ID	Description
6220	K-Router does NOT support VS-62HA
6568	"Unable to retrieve data from the device...." message when more than one browser is connected to the device
6788	The error "Please make sure the cable is connected" appears every few minutes
6792	Sometimes device hangs after switching via dry contact
6794	Device continuously start and stop sending HDCP content when connected to input of VP-773/4 (HDCP OFF)
6796	Firefox/IE11: Error message during FW upgrade process
6806	Sometimes the selected input in the front panel is different from the selected input in the web page
6830	When a MacBook returns from sleep, there are noises in the analog audio speakers and snow on the screen
6831	When a MacBook goes to sleep it takes 50 seconds to select the next input

Release Notes History

QC ID	Description
6890	Popping noises when turning off the HDCP
9605	The "Unit name" is saved in a configuration file
6911	The max allowed characters in the Unit name is 14 characters. It should be 15 characters (in the web page)
7002	When the played audio is silent, the audio disappears for a few seconds, sometimes returning after 20 - 40 seconds
7094	VS-62HA is not recognized by Cisco switch

Known Limitations (including compatibility limitations):

QC ID	Description
6215	Pressing the volume buttons cause a different change in the value
6609	After copying a corrupted EDID the default EDID is loaded to the input instead of the last good EDID
6793	Analog audio delay 5 seconds
6795	THD+N-relative vs Frequency fail results on low frequncy
6836	It is possible to update the IP and Gateway with the same address

Preceding Version: F – 1.3.24573

Release Notes History

Product Name: VS-62HA

Preceding Version: F – 1.3.24573

Version Date: March 2016

Reference: 8224

This is a release note for a new product.

Known Issues:

- K-Router does not support the VS-62HA.
- Supports only one browser at a time.

Preceding Version: N/A